

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 10/665,525  
Inventor : Werbitt, Julie M.  
Filed : September 19, 2003  
Title : **Patron Service System and Method**  
:  
Art Unit : 3687  
Examiner : An, Ig Tai  
Conf. No. : 5811

United States Patent and Trademark Office  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

***Response and Amendment***

This is in response to the non-final Office Action, dated September 3, 2008, in the above-referenced patent application. A Petition for a one (1) month extension of time is being filed herewith, extending the period for response to January 3, 2009. The Applicant requests the entry of the following amendments and reconsideration of all pending claims of the application in light of those amendments and the remarks following.